

## Pyramid Technology Services Cloud Continuity Solution: No Downtime, No Data Loss

Today, IT infrastructure, applications and data are the foundation of every business. And now, IT providers and business owners can sleep better at night with Axcient Cloud Continuity – the lifeline for all critical business systems. Even during a disaster scenario when physical offices are destroyed, Axcient Cloud Continuity keeps businesses up, earning, in compliance and fully-focused on opportunity and growth rather than risk.

*“Axcient is exactly what we have been waiting for. The combination of the onsite appliance with cloud-based business continuity and disaster recovery means that our clients always have access to their data and applications, no matter what happens.”*

**Brent Sadler**  
CTO, WCCIT

### How does Axcient Cloud Continuity work?

Axcient Cloud Continuity gives businesses the most comprehensive and reliable solution for eliminating application downtime and data loss. With a couple of clicks, entire offices are virtualized and businesses can instantly access all of their critical data and applications from any cloud-connected device, from any location.

Other offsite virtualization services require users to engage their solution provider in order to initiate the virtualization process. While Axcient support is always available if needed, users can start and configure a virtual office without contacting Axcient. Simply follow the six easy steps outlined below.



REMOTE MANAGEMENT CONSOLE



LOCAL AXCIENT DEVICE

SERVER 1 SERVER 2 SERVER 3

Run an offsite image backup job for every server you want in the virtual office. A virtual office cannot be started until a successful backup for each server is stored offsite.



### AXCIENT'S VIRTUAL OFFICE

Start virtual machine servers.

Start a cloud failover through Management Console (RMC). This creates a virtual office infrastructure (switch) running in an Axcient data center.



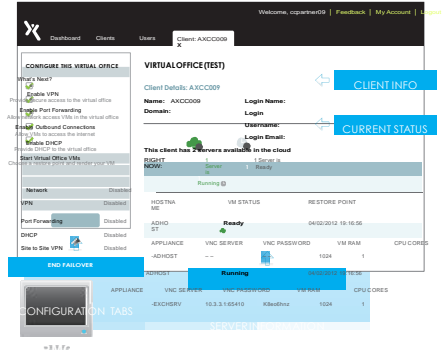
Configure network parameters for the virtual office.

5



DOWNLOAD THE VPN CLIENT BY LOGGING IN

6



Click on the VPN client and Axcient will automatically spin-up the VPN on each user's computer.

The virtual office is now configured and running. You can monitor the virtual office status through the RMC client screen.

*"Now we have a backup plan for our backup plans. The option of accessing all data and applications in the cloud adds another important layer of protection for our customers."*

**Shane Linde**  
Network Engineer,  
The Computer Center

## The Speed and Reliability of Cloud Virtualization

Countless IT providers and businesses currently using Axcient Cloud Continuity are impressed with the ease-of-use, speed and reliability of this feature. When Hurricane Sandy hit the U.S. Northeast in late 2012, several IT providers used Cloud Continuity to failover client networks to the cloud and keep all data, applications and systems running despite the storm. That's just one example of the reliability and peace of mind that Axcient gives businesses every day.

## About Axcient

The Axcient cloud solution goes beyond backup to eliminate application downtime and data loss, and ensure businesses are always on, always protected and always up and earning. By replacing traditional backup, disaster recovery, archiving and business continuity solutions with an easy-to-manage cloud platform, Axcient saves companies money, increases productivity and eliminates risk. Protecting your business has never been simpler.

## About Pyramid Technology Services

For over 25 years, Pyramid Technology Services has helped organizations like yours bring world-class technology solutions that significantly lower costs, reduce complexity, and increase flexibility within your IT environment. Our experienced IT management and consultancy services are proven to provide results and savings and will take the IT worries off your shoulder. Let us manage all or part of your IT resources allowing you to focus on your key business objectives. For more information, visit [www.pyramidcomputer.com](http://www.pyramidcomputer.com)

To learn more about Pyramid's Cloud Continuity Solutions, call 877-289-7874 or email [sales@pyramidcomputer.com](mailto:sales@pyramidcomputer.com)